

Van Cleef & Arpels

SERVICE REQUEST FORM

This form aims at gathering all the necessary information about your service request, and must be carefully filled. Fields marked with * are mandatory.

*For any question, we invite you to contact Van Cleef & Arpels Concierge Service:
client.relations.china@vancleefarpels.com*

CONTACT DETAILS

Client reference* (to be filled by Van Cleef & Arpels)				Shipping Kit delivery address*	
				Address	
Title*	Mr.	Mrs.	Ms.	City	Postal Code
First name*				Country	
Last name*				Product delivery & billing address	Same as Shipping Kit
Email*				Address	
Country code*				City	Postal Code
Phone number*				Country	

CREATION DETAILS

Serial number (engraved on the creation or written on the invoice or certificate)	Date of purchase		/	/
	(dd / mm / yyyy)			
Product description (type, collection,...)	Place of purchase			
	Creation under warranty	Yes	No	

SERVICE REQUESTED

Please detail your service request :
Any detail regarding the creation condition, a specific intervention or the required repair can be shared. Please reference examples below.

Van Cleef & Arpels will process your personal information in accordance with our Privacy Policy disclosed on our website: <https://www.vancleefarpels.cn/en/legal/legal-page.html>, which also provides the details of how you can exercise your rights.

Please note that by sending this service request, you confirm that you have read and accepted our Conditions of Service and Privacy Policy that can be found on the website above or by scanning the QR code.

